



“Plain Language” Summary of Financial Assistance Policy

The New York Proton Center (NYPC) recognizes that there are times when patients in need of care will have difficulty paying for medical services. It is NYPC policy that patients who meet certain eligibility criteria may receive financial assistance for certain out-of-pocket expenses for medically necessary care rendered by or at NYPC.

Who qualifies for financial assistance under the NYPC policy?

In general, financial assistance is available to qualifying NYPC patients with limited incomes to cover certain out-of-pocket costs that they cannot afford, such as insurance copayments, deductibles, and co-insurance, as well costs for services in excess of health insurance benefits.

If you live in New York State and meet certain other eligibility criteria, you may be entitled to financial assistance for out-of-pocket costs for medically necessary care rendered by or at NYPC.

You may apply for financial assistance regardless of immigration status.

What services are covered by the NYPC Financial Assistance Policy?

Financial assistance is available under NYPC’s Financial Assistance Policy for patient out-of-pocket costs for “medically necessary care” rendered at NYPC. “Medically Necessary Care” means items and services that are reasonable and necessary for the diagnosis or treatment of illness or injury or to improve the functioning of a malformed body member.

What services are not covered by the NYPC Financial Assistance Policy?

Services that are not medically necessary are not covered. Additionally, NYPC does not at this time offer or provide emergency medical care services; such services are thus also not covered under the NYPC Financial Assistance Policy.

How do I apply for financial assistance?

You can apply for financial assistance by completing and submitting a Financial Assistance Application Form within 21-days of receipt of a billing statement, to the NYPC Office of the Vice President, Financial Services, at:

New York Proton Center
ATTN: Finance Department
225 East 126th Street
New York, NY 10035

What other documentation do I need to provide when I apply for financial assistance?

In addition to the application form, patients will also be asked to provide the following documentation when seeking financial assistance:

- Proof of address;
- Proof of Identity;
- Current financial management as evidenced by income verification (wages, disability benefits, compensation benefits, etc. by providing (as necessary):
- Proof of dependents (if claimed); and
- Proof of child support, alimony (if claimed).

What are the income limits for financial assistance?

The amount of financial assistance that may be available varies based on income and family size. Below is a table reflecting the current income criteria and limits (as of 2021):

	Nominal fee	101-150% of			151-250% of FPL		251-400 % of FPL MAX		Over 400% FPL NO MAX
	Level 1 Maximum income limit	Level 2 Maximum income limit	Level 3 Maximum income limit	Level 4 maximum income limit	Level 5 maximum income limit	Sliding fee level 6 income range		Sliding fee scale Level 7 minimum income range (minimum)	
Family size									
1	\$12,880	\$16,100	\$19,320	\$25,760	\$32,200	\$32,201	\$51,520	\$51,521	
2	\$17,420	\$21,775	\$26,130	\$34,840	\$43,550	\$43,551	\$68,880	\$68,881	
3	\$21,960	\$27,450	\$32,940	\$43,920	\$54,900	\$54,901	\$87,840	\$87,841	
4	\$26,500	\$33,125	\$39,750	\$53,000	\$66,250	\$66,251	\$106,000	\$106,001	
5	\$31,040	\$38,800	\$46,560	\$62,080	\$77,800	\$77,801	\$124,160	\$124,161	
6	\$35,580	\$44,475	\$53,370	\$71,160	\$88,950	\$88,951	\$142,320	\$142,321	
7	\$40,120	\$50,150	\$60,180	\$80,240	\$100,300	\$100,301	\$160,480	\$160,481	
8	\$44,660	\$55,825	\$66,990	\$89,320	\$111,850	\$111,851	\$178,640	\$178,641	
For each addtl person add	\$4,540	\$5,675	\$6,810	\$9,080	\$11,350	\$18,160		N/A	
Patient responsibility	None	10% of Out-of-Pocket Costs	20% of Out-of-Pocket Costs	50% of Out-of-Pocket Costs	60% of Out-of-Pocket Costs	75% of Out-of-Pocket Costs		100% of Out-of-Pocket Costs	
Percentage over FPL	100% of FPL base	101-125% of FPL base	126-150% of FPL base	151-200% of FPL base	201-250% of FPL base	251-400% of FPL base		Over 400% of FPL	

What if I do not meet the income limits?

If you do not meet the income limits but are unable to pay your bills as services are rendered, NYPC can work with you to try to come to payment arrangements that meet your financial abilities.

How can I get help with applying for financial assistance?

Patients who need assistance with the financial assistance application process should contact the NYPC Finance Department at the address listed above or at (646) 968-9015.



How will I know if I was approved for financial assistance?

Once NYPC has received your completed application and supporting documentation, it will review the materials to determine if you are eligible for financial assistance. If NYPC determines that you are eligible for financial assistance, NYPC will send you a letter within approximately 30 days after completion and submission of all required documentation, telling you if you have been approved, the level of assistance you are eligible for, the amounts that may be due in excess of financial assistance along with a proposed payment schedule, and, if applicable, a payment agreement for you to sign.

Can I appeal if my financial assistance application is not approved?

A patient has the right to appeal decisions regarding financial assistance within thirty (30) days of notification of non-eligibility. Appeals can only be submitted based on the following:

- Incorrect information was provided; or
- A change in the patient's financial status occurred; or
- Due to extenuating circumstances.

Appeals should be made in writing (or in person, by appointment) to the NYPC Finance Department at the address listed above.

How do I obtain a copy of NYPC's Financial Assistance Policy?

To obtain a copy of NYPC's Financial Assistance Policy please contact NYPC Finance Department at the address listed above or at (646) 968-9015.